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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

In the past, both AT&T and Comcast have been my internet providers. I chose Sonic as my internet provider because they offer excellent technical support that neither AT&T nor Comcast provide. As an older, non-technically oriented person, this has been invaluable.

I am a writer and spend extensive time doing research on the internet, so I must have a reliable service. In my experience, Comcast has provided a very unreliable connection as well as unreliable support services. This has had an adverse effect on my ability to do my job.

When I made a request for TV service in my mothers room at the rest home, Comcast refused to hook her up, claiming that her address did not exist despite the fact that there was cable in her room and the former tenant had Comcast service. I made many phone calls to no avail. Imagine, being elderly and shut in, and having no access to the outside world.

Closing access to unbundled network elements will have a negative impact. I wholeheartedly support broadband competition. Not only is this healthy for the marketplace, but also for the strength of our nation.

Thank you for your consideration.

Megan Welch